



POLICY SUMMARY FOR COMMERCIAL VEHICLE

This is a Policy Summary only. It does not contain the full terms and conditions of **your** insurance contract. For full details of all **policy** terms please refer to the **policy** wording which can be downloaded from **our** website <https://sabre.co.uk>.

Level of Cover

You can choose one of three different types of cover. **Comprehensive (COMP)** covers damage to **your vehicle** by accident, fire, theft and vandalism. **Third Party Fire and Theft (TPFT)** covers loss of or damage to **your vehicle** by fire (excluding arson and vandalism) and theft. All policies including those issued for **Third Party Only (TPO)** provide cover for any injury and damage **you** cause to other people and/or their property.

Policy Term

All policies are for a 12 month period. **Your Certificate of Motor Insurance** will show the dates cover is effective.

Cancellation

You have the right to cancel this **policy** at any time in writing or via email. Cancellation charges are specific to the policy wording which applies to **your policy** at the time **you** purchased this insurance. Full details of how to cancel **your policy** and any charges that may apply can be found under section **Section H – General Conditions** in **your** policy wording.

Making a claim

To ensure that **you** receive the best possible service **we** ask **you** to report all accidents, thefts or other losses using the **24hr Claims Helpline** as soon as is reasonably possible and, in any event, within 48 hours of the accident or loss occurring. When doing so **you** will be advised of the service **we** can provide and what steps **you** need to take to gain maximum benefit from **your Policy**. Helpline phone numbers vary and are shown on the first page of **your** policy wording.

How do I make a complaint about my policy?

Our aim is to get it right, first time and every time. If **we** make a mistake **we** will try to put it right promptly. **We** will always confirm receipt of **your** complaint within two working days and do **our** best to resolve the problem within five working days. If **we** are unable to do so, **we** will let **you** know when the answer may be expected. If **you** remain unhappy with the decision **you** receive **you** may write to the Financial Ombudsman Service. Full details of the Financial Ombudsman Service can be found in the **Policy** Wording.

Would I receive compensation if Sabre was unable to meet its liabilities?

You are covered by the Financial Services Compensation Scheme (FSCS) and may be entitled to compensation from the scheme if **we** cannot meet our financial obligations. This depends on the type of insurance **you** have and the circumstances of **your** claim. Full details can be provided, upon request from **us**. Full details of the Financial Services Compensation Scheme can be found in the **Policy** Wording.

Information you should be aware of

If **your vehicle** has previously been declared a Category S or N write-off an MOT will be required to confirm the **vehicle's** roadworthiness.

Any changes to the type of driving licence held, which would include passing **your** driving test, may result in an increased premium.

If false or inaccurate information is provided and fraud is identified, details will be passed to fraud prevention agencies. Law enforcement agencies may access and use this information. **We** and other organisations may also access and use this information to prevent fraud and money laundering, for example, when:

- Checking details on applications and renewals for credit and credit related or other facilities
- Managing credit and credit related accounts or facilities & recovering debt
- Checking details on proposals and claims for all types of insurance
- Checking details of job applicants and employees

Please contact **us** on **0330 024 4773** if **you** want to receive details of the relevant fraud prevention agencies. **We** and other organisations may access and use from other countries the information recorded by fraud prevention agencies.

Features and Benefits	Level of Cover	Exclusions or Limitations
Compulsory, Voluntary and Young Driver Excesses (Sections A & B)	COMP/TPFT/TPO	An excess is an amount you pay towards the claim you make on your policy . Excess amounts vary depending on the type of claim and the age and experience of the driver. Compulsory and/or Voluntary excesses are shown in your schedule and where reference is made to Young Driver excesses you should refer to the tables in Sections A & B of the policy wording. The Young Driver excess is payable in addition to any Compulsory and/or Voluntary excess .
Accidental Damage (Exceptions to Sections A & B)	COMP	The policy does not cover: <ul style="list-style-type: none"> • damage caused deliberately by you or the person driving. • damage to the vehicle from fair wear and tear, such as punctured tyres etc.
Third Party Liability (Exceptions to Section C)	COMP/TPFT/TPO	The policy does not cover: <ul style="list-style-type: none"> • death or bodily injury to the person driving or in charge of the insured vehicle or to any person being carried in or on, getting into or off, a trailer or vehicle being towed. • any claim resulting in carrying, preparing, selling or supplying of any goods, food or drink from the insured vehicle.
Loss of, or damage to your vehicle or theft of contents (Exceptions to Sections A & B)	COMP/TPFT	The policy does not cover: <ul style="list-style-type: none"> • if the vehicle has been left open and unlocked or if the keys including ignition cards, lock transmitters or any other form of vehicle entry device have been left in or on the vehicle. • wear, tear or loss of value after repairing the vehicle. • mechanical, electrical, electronic or computer breakdowns or breakage. • if the vehicle is taken, or driven, by a person who was not an insured driver under the policy but is a member of your family or household or any person known to you unless you can prove that the driver intended to permanently deprive you of your vehicle. • any amount in excess of £250 relating to sign writing, advertisements, logos or specialist artwork.
Use of the vehicle (General Exclusions Section G)	COMP/TPFT/TPO	The policy does not cover: <ul style="list-style-type: none"> • if the vehicle is driven by or is in the custody or control of a person who is not permitted to drive by the Certificate of Motor Insurance or used for a purpose that is not permitted by the Certificate of Motor Insurance. • when the vehicle is used on any airport/airfield where the public has no access. • if you or any person authorised by you to drive your vehicle, should it be proved to our satisfaction that the driver was driving under the influence of drink or drugs.
No Claims Discount Protection (Endorsement 11)	COMP/TPFT/TPO	If you pay the additional charge for this add-on to your policy we will not reduce your discount level when you next renew your policy if you make no more than two claims within five years. If you make a third claim we will reduce your discount by one level and each following claim will reduce the level of your discount by two stages.
Glass/Windscreen Cover (Section A)	COMP	You can arrange glass repair by calling the 24hr Claims Helpline , the number is on the first page of your policy wording. An excess of £75 will apply to each glass panel. Where the replacement is carried out by our approved windscreen repairers, cover is unlimited, but if carried out by an unapproved repairer cover is limited to £150 (before deduction of the £75 excess). For windscreen repair an excess of £15 will apply to each claim. We do not cover replacement of or repair to sunroofs or glass roofs under this section of the Policy .
Personal accident (Section A)	COMP	We will pay a maximum payment of £5,000 to any one person should you and/or your spouse/civil partner be killed, suffer the loss of any limb or the total and permanent loss of sight while driving or travelling in your vehicle . Limitations apply to this benefit and are detailed in the policy wording.
Personal Effects (Exceptions to Sections A & B)	COMP	Cover for Personal Effects is limited to £100 and excludes items such as mobile phones and portable satellite navigation systems or if the vehicle has been left unsecured. The full list of exclusions can be found under Exceptions to Sections A & B of the policy wording.
Audio Equipment (Exceptions to Sections A & B & Endorsement 2)	COMP/TPFT	Cover is unlimited for in-car entertainment systems and satellite navigation systems which are manufacturer fitted and were installed in the vehicle at first registration. Cover is limited to £150 for aftermarket or portable devices as defined in the relevant sections within the policy wording.
Foreign Travel (Section D)	COMP/TPFT/TPO	Provides full cover as shown in your schedule in all EU countries, and any country that follows EU directives and is approved by the Commission of the European Union, provided your main home is in the UK/Northern Ireland and those visits do not exceed 28 days.